

**Quality Enhancement Cell**  
**Report of**  
**Workshop: “QA Challenges in HEI’s”**  
**23<sup>rd</sup> Jan, 2025**

**Introduction**

Quality Enhancement Cell arranged its 10th workshop as a part of its Faculty Development Program on 23<sup>rd</sup> Jan 2025 at the Board Room Admin block Korangi. The workshop facilitator, Dr. Arshia Samin Naqvi conducted 3 hours session with 15 minutes tea break.

There were 18 faculty members from different departments of Sohail University who attended this workshop. Following are the names, designation and departments of the participants who attended this session:

<b>S No.</b>	<b>Names</b>	<b>Designation</b>	<b>Department</b>
1	Ms. Yasmin Alexander	Senior Lecturer	Jinnah College of Nursing
2	Ms. Ruksana Zulfiqar	Senior Lecturer	Jinnah College of Nursing
3	Mr. Riafat	Senior Lecturer	Jinnah College of Nursing
4	Ms. Nasreen	Lecturer	Jinnah College of Nursing
5	Mr. Sharoon	Lecturer	Jinnah College of Nursing
6	Dr. Muniba Inam	Senior Lecturer	Jinnah College of Pharmacy
7	Dr. Kinza Khan	Lecturer	Jinnah College of Pharmacy
8	Dr. Bilal Ahmed Khan	Demonstrator	Jinnah College of Pharmacy
9	Dr. Sidra Maqbool	Senior Lecturer	Jinnah College of Pharmacy
10	Dr. Najaf Farooq	Senior Lecturer	Jinnah College of Pharmacy
11	Dr. Rubab Kiran	Senior Lecturer	Jinnah College of Pharmacy
12	Ms. Bakhtawar	Instructor	Biomedical and Biological Sciences

13	Dr. Umema Mumtaz	Senior Lecturer	Jinnah College of Rehabilitation Sciences
14	Dr. Soofia Ishfaq	Lecturer	Jinnah College of Rehabilitation Sciences
15	Dr. Umeeda Baz Ali	Assistant Professor	Jinnah College of Rehabilitation Sciences
16	Dr. Yumna Ilyaz	Assistant Professor	Jinnah College of Rehabilitation Sciences
17	Ms. Kinza Tariq	Data Analyst	Quality Enhancement Cell
18	Ms. Javerya Sabir	Assistant Manager	Quality Enhancement Cell

The workshop aimed to have representation from different departments of Sohail University and involve them in interactive learning activities. The facilitator, Dr. Arshia involved all participants, made session interesting with different activities and tasks and provided knowledge on KPI's, Quality Enhancement in Higher Education & Teachers as Quality Partners in Higher Education.

Main objectives of this workshop were as under:

- Understand the concept of Quality Enhancement in Higher Education.
- Initiate the process of Self-Assessment in his/her discipline.
- Understand the functions of Quality Enhancement Cell.
- Discuss the various roles of a teacher in HEI.
- Improve quality of education in every role.
- Importance of KPI's in an organization.
- How to write KPI's
- Knowledge about SMART KPI's

### **Feedback of Participants**

At the conclusion of the session, participants shared their feedback about the workshop. All attendees unanimously agreed that the workshop exceeded their expectations, and they found the content highly relevant and very effective.

In terms of workshop design, participants found the objectives closely aligned with their needs and appreciated the engaging activities throughout the session. Furthermore, an overwhelming 97% of teachers mentioned in their feedback that the content was well explained by the instructor, objectives were clear; also the workshop was very beneficial and enhanced their teaching skills. Participants expressed satisfaction with the well-managed three-hours session, which comprehensively covered the topic, cleared all concepts and provided crucial knowledge about Quality Assurance & how can it be enhanced, discussion about KPI's as well as various roles of a teacher which can improve the quality of education in HEI's.

Suggestions were made to organise such type of workshops from time to time. Some topics requested by the participants for future workshops are: educational purposes, SDGS programs, KPI development & faculty development. Regarding the facilitator, participants appreciated her expertise and overall organization of the session.

#### **Strengths of the workshop:**

- Well Explained Content
- Objectives
- Knowledge about KPI's
- Enhanced teaching skills
- Learning about new topics
- Chance for listeners to speak & share
- Well Prepared, and delivery in easy manner.

